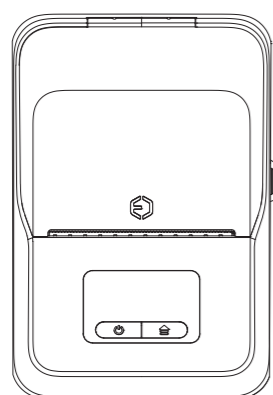
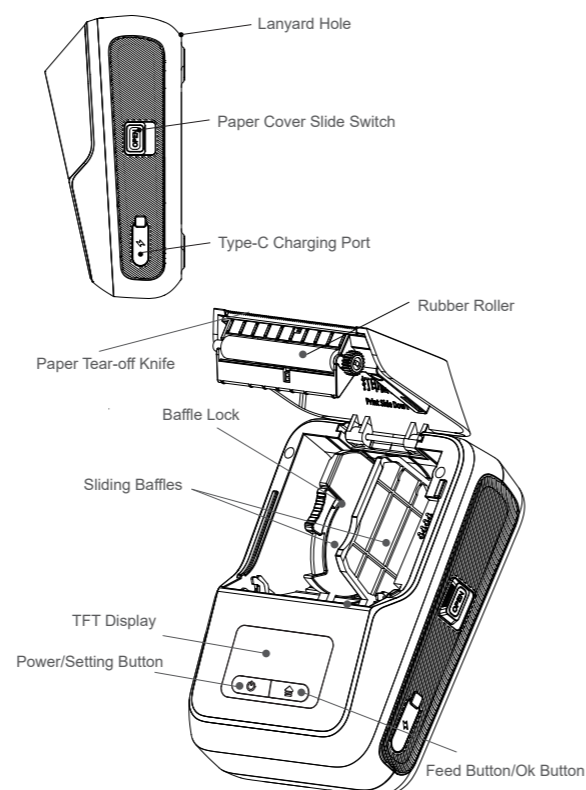


Portable Label Printer

USER'S MANUAL



Product Components



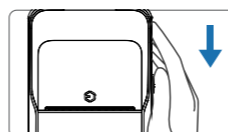
Basic Usage

1. Turn Printer On

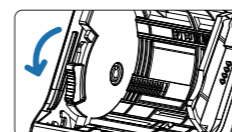
Press the Power Button for 1.5 seconds to power on.

2. Install Label

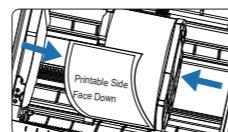
Open paper cover by sliding switch.



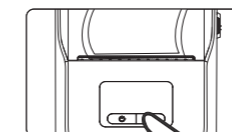
Toggle down locking buckle of orange baffle.



Keep printable side face down, insert paper in the center, then adjust baffles to ensure the label roll fit snugly, toggle up locking buckle, and close paper cover tightly.



Press the Feed Button to feed one sticker to align the label automatically.



3. Download App

Scan the QR code on printer label to download App (support Apple and Android).

4. Connect Printer with Bluetooth

Turn on phone's Bluetooth and printer, then connect printer on the App. Click "Print" to enter printing page when finished editing.

5. Auto Power Off

If printer in standby state for a long period, it will power off automatically. The time can be set in the setting interface, and the default value is 15 minutes.

Product Parameters

Model	DP27S	DP27P
Display Type	TFT Display	
Print Method	Thermal Printing	
Resolution	203 dpi	300 dpi
Dimension	128 x 86 x 62 mm	
Weight	292g	
Printable Width	48 mm	
Label Width	Up to 57 mm	
Battery Capacity	1500 mAh*2	
Operating Temperature	0°C ~ 45°C	
Charge Mode	Type-C 5V USB	

Safety Instruction

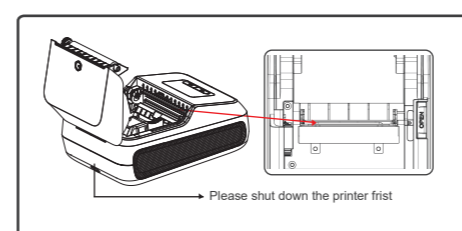
- ⚠ Please confirm the printer paper compartment is clean before using, it may cause damage to the print head during printing process if there is foreign matter in it. If foreign matter is found, please use special cleaner or alcohol to clean paper compartment and print head in time.
- ⚠ Please turn off the power immediately if a malfunction occurs.
- ⚠ Please do not disassemble printer by yourself, complicated circuits and devices inside it.
- ⚠ Please recharge in a cool and ventilated room. Do not expose the printer and power adapter to high temperature, high humidity or put it in water, otherwise short-circuit will cause battery to heat up, emit smoke, deform, damage, or even explode. Please disconnect power when power adapter touches water or other fluid. Please remove the charger immediately when printer or charger emits smoke or smelliness, and be aware of getting scalded.
- ⚠ Please do not squeeze, shake, disassemble or refit printer and power adapter, and it is strictly forbidden to use the power adapter when the power cord is damaged, otherwise it could result in electric shock, fire, and damage to printer.
- ⚠ Please hold power adapter when unplugging it, the power cord will be damaged if pull it directly.
- ⚠ Please do not use printer near flammable materials such as gas stations, fuel warehouses, etc.

Warranty Terms

- 1 From the date of purchase, the print head is guaranteed for 3 months, and the remaining parts are guaranteed for 12 months.
- 2 The warranty method is repair, user needs to send the malfunctioning product to sales service center.
- 3 For products which have exceeded the warranty period, please contact the after-sales service center and pay for the relevant accessories.
- 4 The warranty service cannot be enjoyed if the following conditions occur during the warranty period.
 - Damage caused by accident, abuse, misuse, or use of Non-Original consumables.
 - Disassemble repair or refit the printer without authorized.
 - Printing cuts off which caused by scratched print head.
 - The purchase record does not match the serial number of the warranty machine.
 - Damage to the machine due to human factors or other force majeure.

FAQ

In case of poor printing, please use the degreasing cotton dipped in alcohol to gently wipe the printer engine which marked with a red frame in the figure below.



Q: How to connect the printer via phone's Bluetooth?

A: For Android, please make sure mobile phone's Bluetooth & Position turn on, and connect the printer in App, not in the phone settings; For iPhone, please connect directly in the App, not in the phone settings.

Q: Why does the printer work normally, but keeps printing blank labels?

A: Please make sure orientation of the label correct and printable side face down.

Q: Why is the positioning inaccurate when printing transparent labels?

A: When print transparent labels, please set the paper type to "Black" before printing, the default is "Gap". So please select the paper type to "Black" when create a new template, or change it to "Black" before printing.

Q: Does the printer support batch printing?

A: Printer supports batch printing of Excel tables, the first row needs column titles, save the excel once done, send it to your mobile phone, then open the file and select "Open in Other App", choose "WePrint", next, you can print in batches after binding data.

Editing Software

1. Install Editing Application

Scan the QR code to download label editing App (iOS and Android). Or search App name "WePrint" from Google Play or App Store.



2. Print from Computer

Label editing software for PC, we recommend "WeiDa Online Web" version, edit on browser.

Printer driver installation is required.

SDK files are available.

